1. **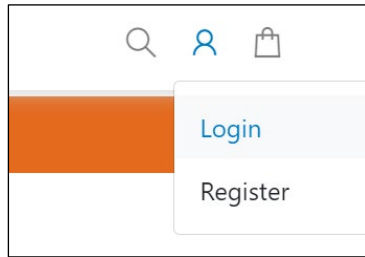Click on the account Icon and select the Login option. Login using your email and password. It is the same email and password created when you placed your order.**

Please note, due to privacy laws, we do not keep records of your password. If you forgot your password, please click on "Lost your password?".
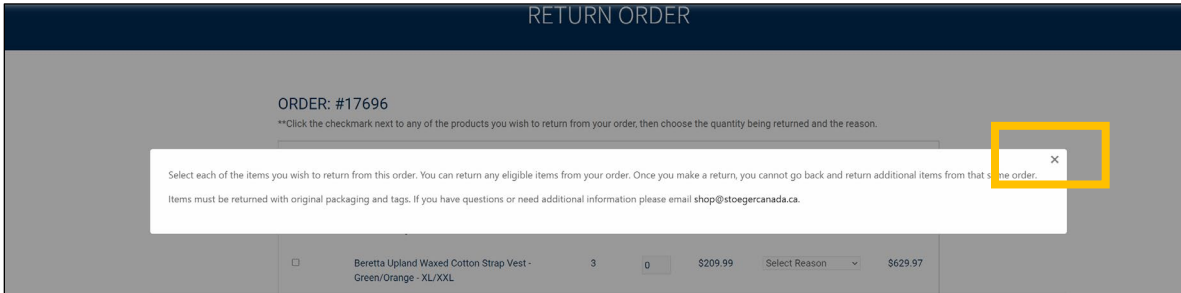
2. **Select Orders on the left side to view previous purchases and then click on Return.**
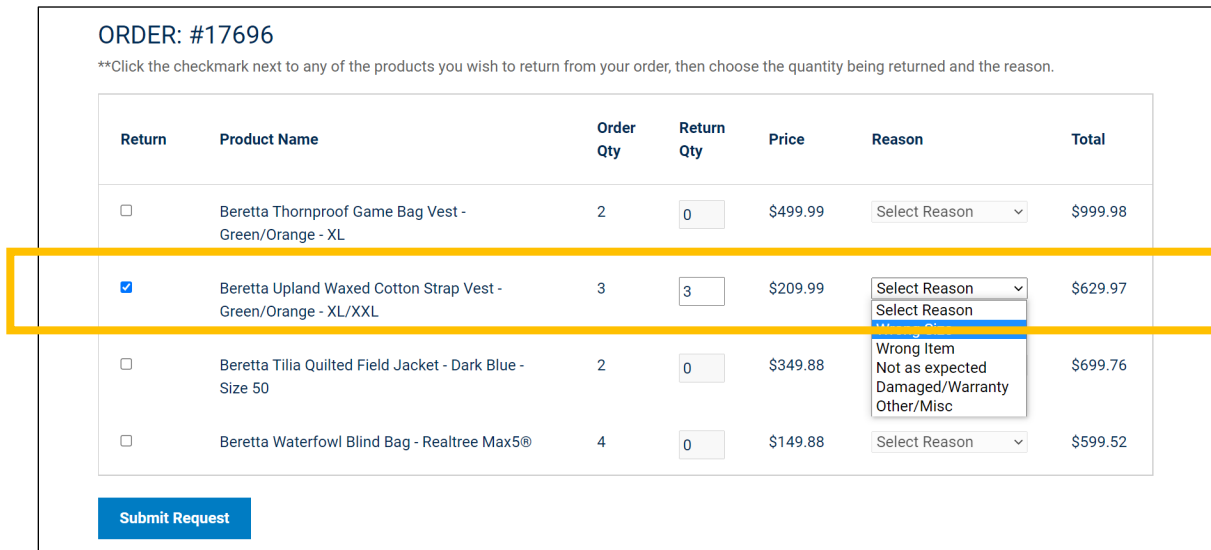

The return button is greyed out if your order has passed our 30-day <u>return policy</u>. Note, once you make a return, you cannot go back and return additional items from the same order. If there is no RETURN button, it means your order is still processing. Once completed, the button will appear. Please contact <u>shop@stoegercanada.ca</u> for additional help.
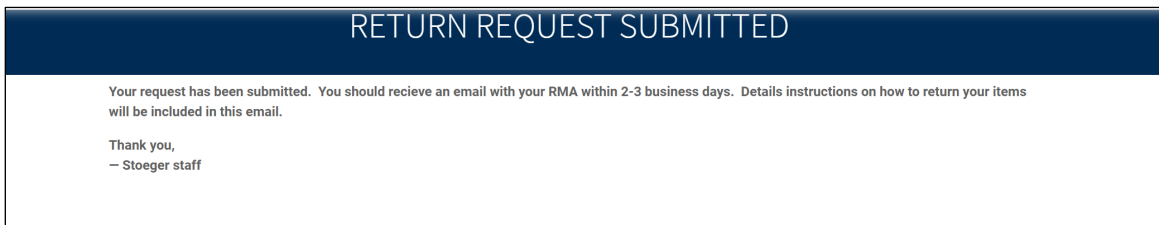
3. **Please read the notice and exit the screen when finished.**

4. **Select the item you are returning, enter the quantity and select the reason for returning the item. If you have additional information or comments, pleas enter them in the comment field.**

ORDER: #17696
**Click the checkmark next to any of the products you wish to return from your order, then choose the quantity being returned and the reason.

Return	Product Name	Order Qty	Return Qty	Price	Reason	Total
☐	Beretta Thornproof Game Bag Vest - Green/Orange - XL	2	0	$499.99	Select Reason ⌄	$999.98
☑	Beretta Upland Waxed Cotton Strap Vest - Green/Orange - XL/XXL	3	3	$209.99	Select Reason ⌄ Select Reason Wrong Item Not as expected Damaged/Warranty Other/Misc	$629.97
☐	Beretta Tilia Quilted Field Jacket - Dark Blue - Size 50	2	0	$349.88		$699.76
☐	Beretta Waterfowl Blind Bag - Realtree Max5®	4	0	$149.88	Select Reason ⌄	$599.52

Submit Request

5. **After your return is completed, submit your request and a confirmation email will be sent.**

RETURN REQUEST SUBMITTED

Your request has been submitted. You should recieve an email with your RMA within 2-3 business days. Details instructions on how to return your items will be included in this email.

Thank you,
— Stoeger staff

6. **We will contact you within 1-3 business days with your Return Authorization Number.**
Write the RA number on your shipping box or on a piece of paper placed inside the box.